

Canyon DMV Walk In Customers

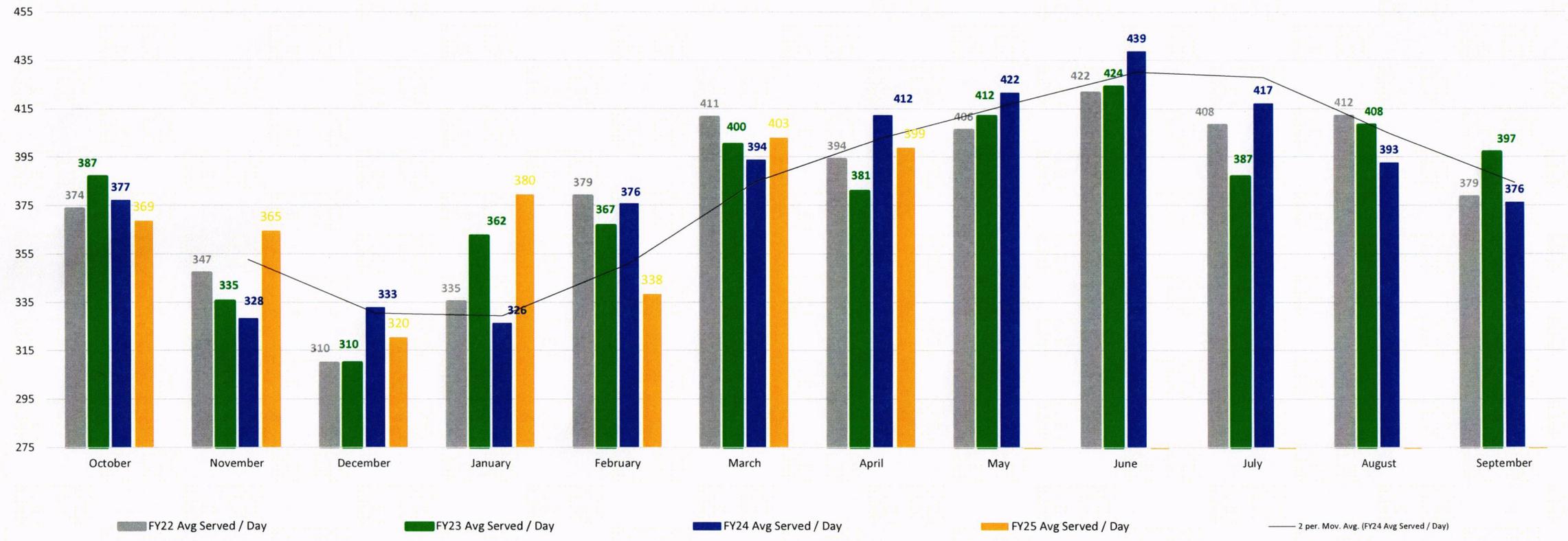
FY22	October	November	December	January	February	March	April	May	June	July	August	September	Total	Oct-Dec	Oct-Mar	Oct-June
Tickets Issued	7,629	5,981	6,887	6,786	7,309	9,639	8,490	8,707	9,013	8,346	9,175	8,039	96,001	20,497	44,231	70,441
FY22 Tickets Served	7,474	5,900	6,814	6,704	7,200	9,463	8,275	8,530	8,855	8,164	9,057	7,950	94,386	20,188	43,555	69,215
Average Wait Time	00:10:31	00:06:19	00:05:13	00:05:39	00:06:24	00:09:01	00:13:41	00:13:15	00:07:15	00:10:09	00:05:29	00:06:34				
AWT in Minutes	10.52	6.32	5.22	5.65	6.40	9.02	13.68	13.25	7.25	10.15	5.48	6.57				
Transaction Time	00:10:35	00:11:02	00:11:42	00:11:49	00:11:58	00:11:57	00:10:41	00:10:27	00:10:38	00:10:28	00:11:01	00:10:52				
TT in Minutes	10.58	11.03	11.70	11.82	11.97	11.95	10.68	10.45	10.63	10.47	11.02	10.87				
Avg Time In Branch	00:21:07	00:17:21	00:16:56	00:17:29	00:18:22	00:20:58	00:24:23	00:23:42	00:17:53	00:20:37	00:16:30	00:17:26				
ATIB in Minutes	21.12	17.35	16.93	17.48	18.37	20.97	24.38	23.70	17.88	20.62	16.50	17.43				
FY22 Avg Served / Day	374	347	310	335	379	411	394	406	422	408	412	379	381	343	359	375

FY23	October	November	December	January	February	March	April	May	June	July	August	September	Total	Oct-Dec	Oct-Mar	Oct-June
Tickets Issued	7,908	6,792	6,573	7,321	7,435	8,881	7,699	9,090	8,904	8,541	9,137	8,000	96,281	21,273	44,910	70,603
FY23 Tickets Served	7,741	6,709	6,508	7,249	7,336	8,807	7,619	8,770	8,484	8,286	8,983	7,940	94,432	20,958	44,350	69,223
Average Wait Time	00:10:22	00:06:45	00:05:17	00:04:34	00:06:50	00:05:19	00:07:08	00:18:47	00:24:21	00:19:42	00:11:23	00:04:36				
AWT in Minutes	10.37	6.75	5.28	4.57	6.83	5.32	7.13	18.78	24.35	19.70	11.38	4.60				
Transaction Time	00:10:24	00:10:30	00:10:41	00:10:42	00:10:03	00:10:17	00:10:24	00:10:21	00:10:10	00:10:00	00:10:48	00:11:27				
TT in Minutes	10.40	10.50	10.68	10.70	10.05	10.28	10.40	10.35	10.17	10.00	10.80	11.45				
Avg Time In Branch	00:20:47	00:17:15	00:15:59	00:15:16	00:16:54	00:15:36	00:17:33	00:29:09	00:34:31	00:29:42	00:22:11	00:16:04				
ATIB in Minutes	20.78	17.25	15.98	15.27	16.90	15.60	17.55	29.15	34.52	29.70	22.18	16.07				
FY23 Avg Served / Day	387	335	310	362	367	400	381	412	424	387	408	397	381	344	360	375

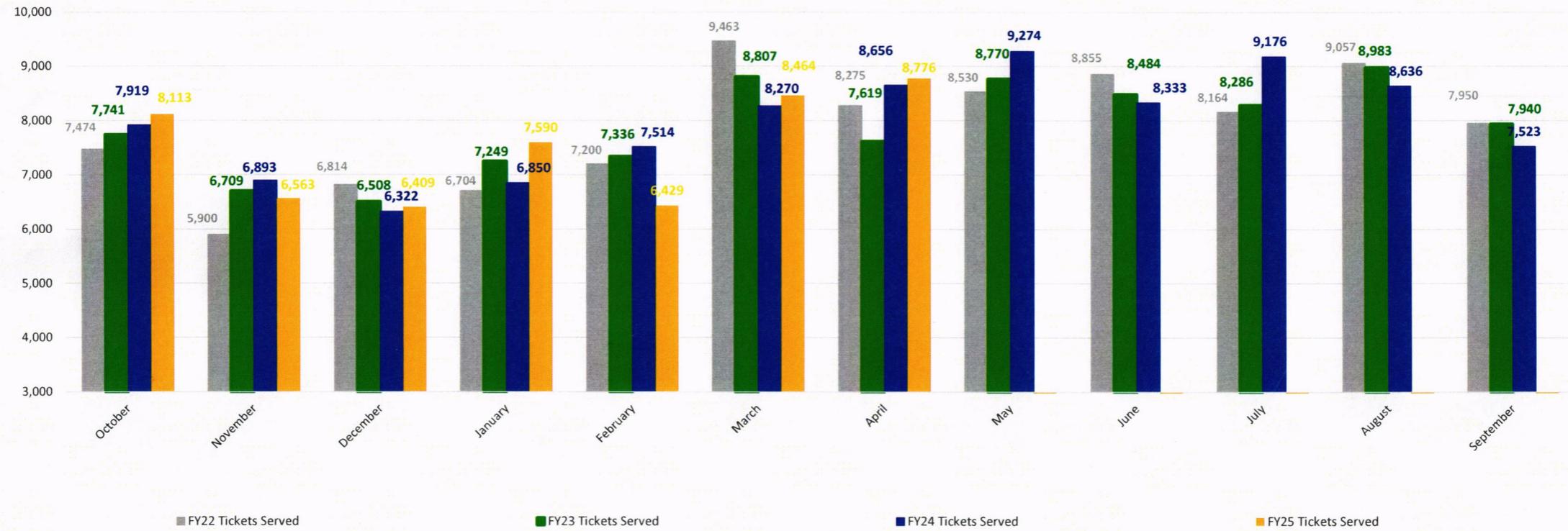
FY24	October	November	December	January	February	March	April	May	June	July	August	September	Total	Oct-Dec	Oct-Mar	Oct-June
Tickets Issued	7,955	6,910	6,334	6,871	7,560	8,308	8,713	9,345	8,404	9,238	8,689	7,569	95,896	21,199	43,938	70,400
FY24 Tickets Served	7,919	6,893	6,322	6,850	7,514	8,270	8,656	9,274	8,333	9,176	8,636	7,523	95,366	21,134	43,768	70,031
Average Wait Time	00:02:20	00:01:50	00:01:16	00:01:26	00:03:00	00:02:42	00:04:33	00:05:16	00:05:34	00:04:42	00:04:00	0:04:58				
AWT in Minutes	2.33	1.83	1.27	1.43	3.00	2.70	4.55	5.27	5.57	4.70	4.00	4.97				
Transaction Time	00:11:41	00:11:29	00:11:04	00:10:45	00:11:09	00:11:07	00:10:56	00:10:57	00:11:01	00:10:52	00:11:05	00:10:47				
TT in Minutes	11.68	11.48	11.07	10.75	11.15	11.12	10.93	10.95	11.02	10.87	11.08	10.78				
Avg Time In Branch	00:14:02	00:13:19	00:12:20	00:12:11	00:14:10	00:13:49	00:15:29	00:16:13	00:16:36	00:15:35	00:15:05	00:15:46				
ATIB in Minutes	14.03	13.32	12.33	12.18	14.17	13.82	15.48	16.22	16.60	15.58	15.08	15.77				
FY24 Avg Served / Day	377	328	333	326	376	394	412	422	439	417	393	376	383	346	356	378

FY25	October	November	December	January	February	March	April	May	June	July	August	September	Total	Oct-Dec	Oct-Mar	Oct-June
Tickets Issued	8,139	6,601	6,458	7,620	6,448	8,504	8,823	0	0	0	0	0	52,593	21,198	43,770	52,593
FY25 Tickets Served	8,113	6,563	6,409	7,590	6,429	8,464	8,776	0	0	0	0	0	52,344	21,085	43,568	52,344
Average Wait Time	00:02:41	00:03:17	00:03:54	00:03:41	00:02:35	00:03:19	00:04:42	0	0	0	0	0:00:00				
AWT in Minutes	2.68	3.28	3.90	3.68	2.58	3.32	4.70	0.00	0.00	0.00	0.00	0.00				
Transaction Time	00:11:11	00:11:15	00:10:57	00:10:42	00:10:11	00:10:07	00:10:24	0	0	0	0	0				
TT in Minutes	11.18	11.25	10.95	10.70	10.18	10.12	10.40	0.00	0.00	0.00	0.00	0.00				
Avg Time In Branch	00:13:52	00:14:33	00:14:51	00:14:23	00:12:46	00:13:27	00:15:06	0	0	0	0	0				
ATIB in Minutes	13.87	14.55	14.85	14.38	12.77	13.45	15.10	0.00	0.00	0.00	0.00	0.00				
FY25 Avg Served / Day	369	365	320	380	338	403	399	0	0	0	0	0	214	351	362	286

Avg Customers Served / Day / Month



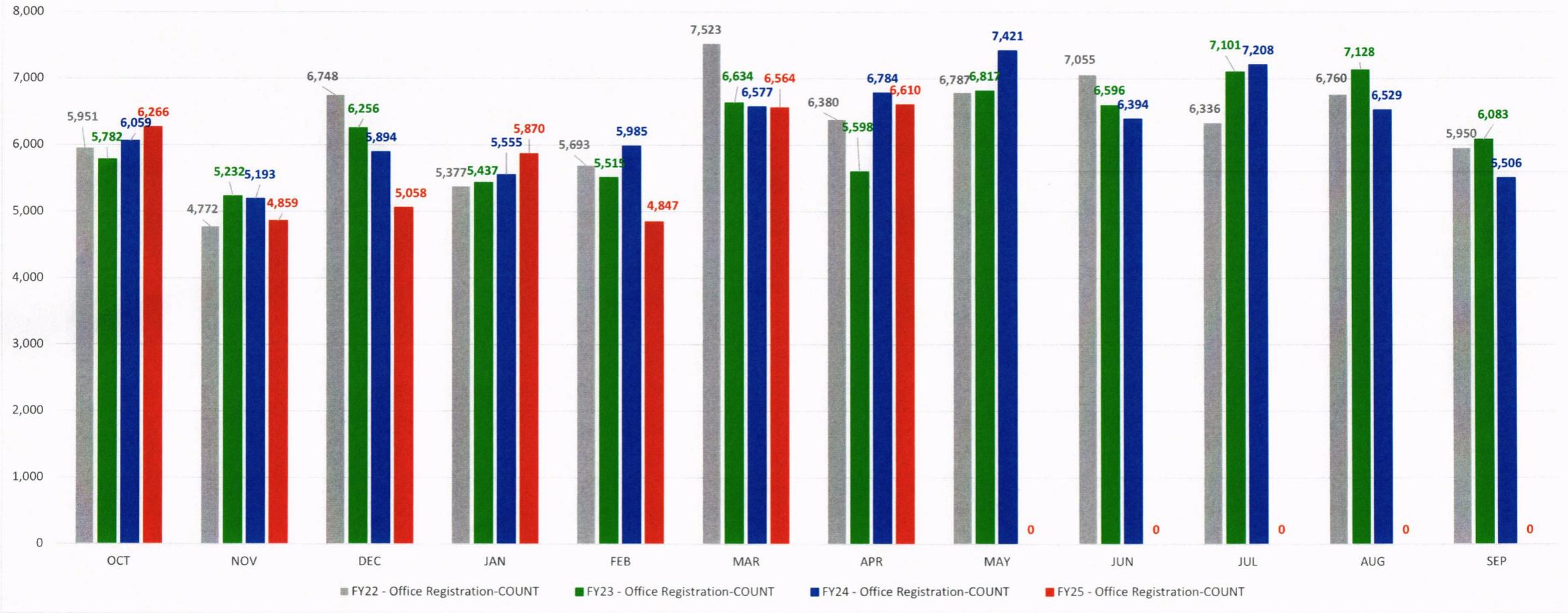
Walk - In Customers Served by Month



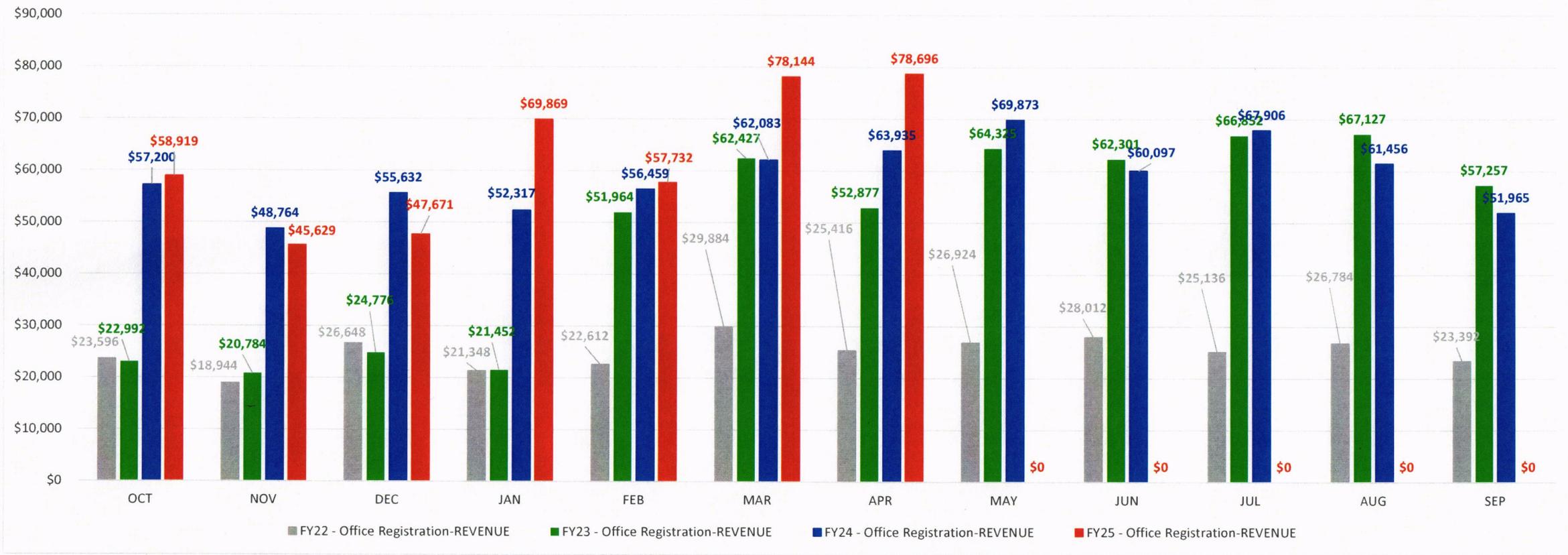
Registration Renewals

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Totals	Oct-Dec	Oct-March	Oct - Apr	Oct-June	
FY21 - Office Registration-COUNT	4,031	7,995	10,581	9,960	9,371	9,284	10,175	7,722	8,598	7,796	7,343	6,056	98,912	22,607	51,222	61,397	77,717	
FY21 - Office Registration-REVENUE	\$15,884	\$31,636	\$41,908	\$39,472	\$37,084	\$36,720	\$40,300	\$30,544	\$33,960	\$30,928	\$29,164	\$24,008	\$391,608	\$89,428	\$202,704	\$243,004	\$307,508	
FY22 - Office Registration-COUNT	5,951	4,772	6,748	5,377	5,693	7,523	6,380	6,787	7,055	6,336	6,760	5,950	75,332	17,471	36,064	42,444	56,286	
FY22 - Office Registration-REVENUE	\$23,596	\$18,944	\$26,648	\$21,348	\$22,612	\$29,884	\$25,416	\$26,924	\$28,012	\$25,136	\$26,784	\$23,392	\$298,696	\$69,188	\$143,032	\$168,448	\$223,384	
FY23 - Office Registration-COUNT	5,782	5,232	6,256	5,437	5,515	6,634	5,598	6,817	6,596	7,101	7,128	6,083	74,179	17,270	34,856	40,454	53,867	
FY23 - Office Registration-REVENUE	\$22,992	\$20,784	\$24,776	\$21,452	\$51,964	\$62,427	\$52,877	\$64,325	\$62,301	\$66,852	\$67,127	\$57,257	\$575,132	\$68,552	\$204,395	\$257,272	\$383,897	
FY24 - Office Registration-COUNT	6,059	5,193	5,894	5,555	5,985	6,577	6,784	7,421	6,394	7,208	6,529	5,506	75,105	17,146	35,263	42,047	55,862	
FY24 - Office Registration-REVENUE	\$57,200	\$48,764	\$55,632	\$52,317	\$56,459	\$62,083	\$63,935	\$69,873	\$60,097	\$67,906	\$61,456	\$51,965	\$707,684	\$161,595	\$332,453	\$396,388	\$526,357	
FY25 - Office Registration-COUNT	6,266	4,859	5,058	5,870	4,847	6,564	6,610	0	0	0	0	0	40,074	16,183	33,464	40,074	40,074	
FY25 - Office Registration-REVENUE	\$58,919	\$45,629	\$47,671	\$69,869	\$57,732	\$78,144	\$78,696	\$0	\$0	\$0	\$0	\$0	\$436,660	\$152,219	\$357,964	\$436,660	\$436,660	
													FY24 vs FY25	53.36%	94.38%	94.90%	95.31%	71.74%

In Office Registration - Renewal Counts



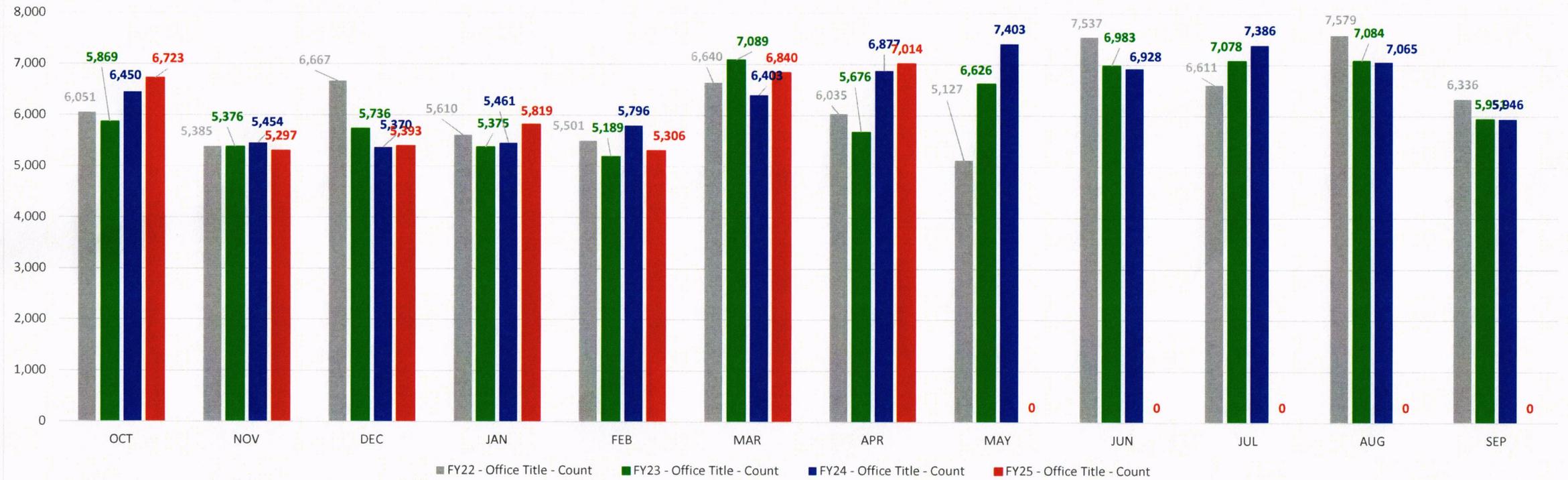
In Office Registration - Revenue



Title Fee

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Total	Oct-Dec	Oct-March	Oct-Apr	Oct-Jun	
FY21 - Office Title - Count	2,215	2,655	4,600	3,722	3,785	7,117	6,714	5,954	7,918	7,051	7,355	5,357	64,443	9,470	24,094	30,808	44,680	
FY21 - Office Title - Revenue	\$6,567	\$7,935	\$13,734	\$11,112	\$11,259	\$21,171	\$19,968	\$17,700	\$23,514	\$21,033	\$21,939	\$15,903	\$191,835	\$28,236	\$71,778	\$91,746	\$132,960	
FY22 - Office Title - Count	6,051	5,385	6,667	5,610	5,501	6,640	6,035	5,127	7,537	6,611	7,579	6,336	75,079	18,103	35,854	41,889	54,553	
FY22 - Office Title - Revenue	\$18,021	\$16,083	\$19,815	\$16,722	\$16,365	\$19,770	\$17,997	\$15,273	\$22,509	\$19,659	\$22,545	\$18,882	\$223,641	\$53,919	\$106,776	\$124,773	\$162,555	
FY23 - Office Title - Count	5,869	5,376	5,736	5,375	5,189	7,089	5,676	6,626	6,983	7,078	7,084	5,951	74,032	16,981	34,634	40,310	53,919	
FY23 - Office Title - Revenue	\$17,529	\$16,062	\$17,094	\$15,975	\$15,507	\$21,147	\$16,926	\$19,746	\$20,847	\$21,036	\$21,150	\$17,733	\$220,752	\$50,685	\$103,314	\$120,240	\$160,833	
FY24 - Office Title - Count	6,450	5,454	5,370	5,461	5,796	6,403	6,877	7,403	6,928	7,386	7,065	5,946	76,539	17,274	34,934	41,811	56,142	
FY24 - Office Title - Revenue	\$19,260	\$16,230	\$16,050	\$16,269	\$17,286	\$19,065	\$20,517	\$22,101	\$20,640	\$21,984	\$21,087	\$17,748	\$228,237	\$51,540	\$104,160	\$124,677	\$167,418	
FY25 - Office Title - Count	6,723	5,297	5,393	5,819	5,306	6,840	7,014	0	0	0	0	0	42,392	17,413	35,378	42,392	42,392	
FY25 - Office Title - Revenue	\$20,031	\$15,783	\$16,119	\$17,373	\$15,846	\$20,412	\$20,940	\$0	\$0	\$0	\$0	\$0	\$126,504	\$51,933	\$105,564	\$126,504	\$126,504	
													FY24 vs FY25	55%	101%	101%	101%	76%

In Office - Titles Processed



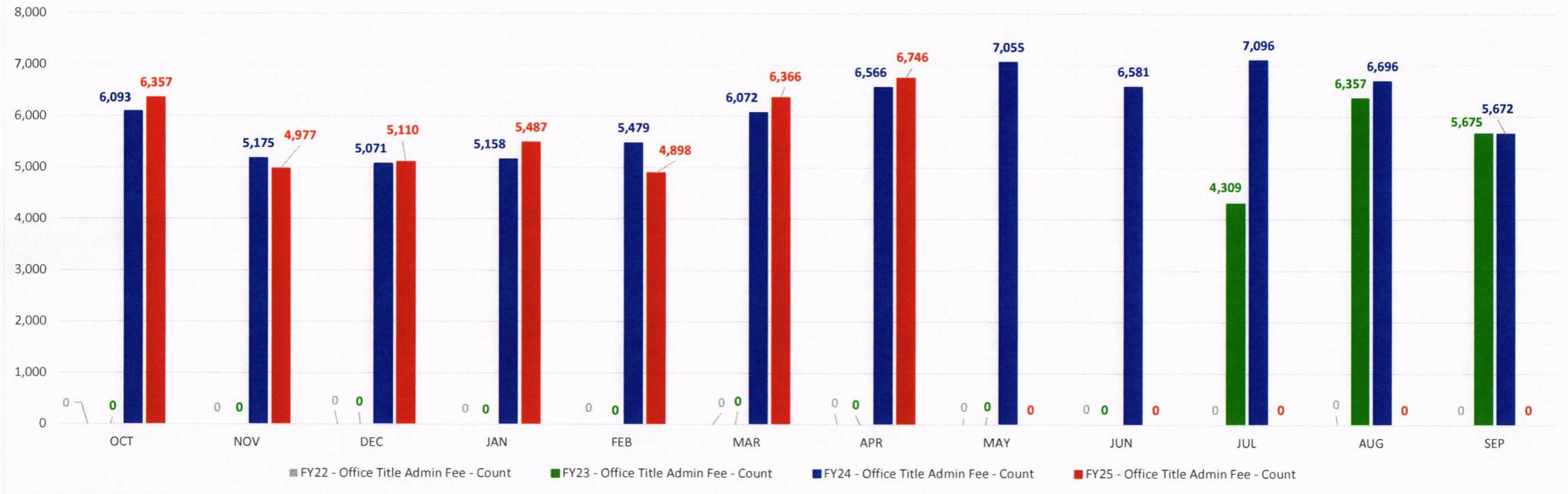
In Office - Title Revenue



County Title Admin Fee

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Total	Oct-Dec	Oct-March	Oct-Apr	Oct-Jun	
FY21 - Office Title Admin Fee - Count	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
FY21 - Office Title Admin Fee - Rev	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
FY22 - Office Title Admin Fee - Count	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
FY22 - Office Title Admin Fee - Rev	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0.00	\$0	\$0	\$0	\$0	
FY23 - Office Title Admin Fee - Count	0	0	0	0	0	0	0	0	0	4,309	6,357	5,675	16,341	0	0	0	0	
FY23 - Office Title Admin Fee - Rev	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$25,674	\$37,950	\$33,822	\$97,446	\$0	\$0	\$0	\$0	
FY24 - Office Title Admin Fee - Count	6,093	5,175	5,071	5,158	5,479	6,072	6,566	7,055	6,581	7,096	6,696	5,672	72,714	16,339	33,048	39,614	53,250	
FY24 - Office Title Admin Fee - Rev	\$36,414	\$30,810	\$30,306	\$30,720	\$32,706	\$36,180	\$39,168	\$42,138	\$39,198	\$42,228	\$39,960	\$33,852	\$433,680	\$97,530	\$197,136	\$236,304	\$317,640	
FY25 - Office Title Admin Fee - Count	6,357	4,977	5,110	5,487	4,898	6,366	6,746	0	0	0	0	0	39,941	16,444	33,195	39,941	39,941	
FY25 - Office Title Admin Fee - Rev	\$37,902	\$29,658	\$30,564	\$38,213	\$34,117	\$44,337	\$47,011	\$0	\$0	\$0	\$0	\$0	\$261,802	\$98,124	\$214,791	\$261,802	\$261,802	
													FY24 vs FY25	55%	101%	100%	101%	75%

In Office - Title Admin Fee Counts



In Office - Title Admin Fee Revenue

